LMCD Strategic Plan 2016-2020

Strategic Priority	Desired Outcome	Key Outcome Indicator (KOI)	Target	Strategic Initiatives
STRATEGIC PLAN EXECUTION	Increased awareness of plan	Stakeholder input	All stakeholders/ partners rec'd	
	Staff developed execution details	Staff updates	Quarterly Perf. Rept. delivered	
	Consistent Board oversight of plan	Agendas-plan linkage	Quarterly Bd. reviews	
COMMUNICATIONS	Clear, timely, straight- forward, respectful stakeholder communications	Evaluation system	> rating	
	Internally & externally transparent	Survey results (internal & external)	>rating	
	Increased understanding of rules & regs	Requests and questions	Requests & questions reduced by	
GOVERNANCE	Board & staff knowledgeable about LMCD code	Self assessment results	100%	
	Increased transparency	Board & staff evaluation results	100%	
	Decisions are fact based	Self assessment results	% of decisions	
PARTNERSHIPS	Partners find value in our relationship	Annual feedback results	100% found value	
	All partners aligned w/ LMCD Vision & Mission	Annual feedback results	100% support	
	Partnerships expanded to meet needs	# new partnerships	New partnerships judged meaningful	
SAFETY	Reduced illegal behavior	# of incidents: - Over consumption - Boating	Incidents reduced by	
	No injuries	Emergency responses to injuries	50% reduction 2015-2020	
	A safer lake	Regulations/rules	Increased consistent safe practices	
STAKEHOLDER RESPONSIVENESS	Increased Bd. & stakeholder understanding of our role	A) Survey results B) Complaints	A)% increase in understanding B) % reduction	
	Standard communication protocols in place	Protocols in place	Comprehensive set of protocols adopted	